

Alpine Dog Ranch

Customer Agreement

1. Alpine Dog Ranch (the Ranch) provides a safe and caring environment for all dogs. The Ranch promises to exercise due diligence in care for my pet, and will not be liable for loss or damage from disease, fire, theft, death, escape, injury or harm by persons or by other animals. The Ranch promises to allow animals free ranging activity. It is possible animals may be injured due to normal running and playing activities. Owners acknowledge this risk and indemnify the Ranch from liability due to any such injury.
2. Should my dog become ill or in need of medical intervention, the Ranch shall make every effort to contact Owners, but shall proceed with emergency medical care at the expense of the owners unless otherwise specified by owners in writing.
3. My dog is in good health, and valid proof has been provided of current vaccinations, include rabies, DIII.PP, bordatella and parvovirus. My dog is on a current flea and tick prevention program. Dogs arriving with fleas and/or ticks will be bathed at the owner's expense.
4. I agree that my dog may be photographed or recorded, and that the Ranch may use such recordings in its own promotion, advertising, or publicizing.
5. Should my dog exhibit inappropriate, aggressive behavior toward other dogs or people, my dog shall be segregated from other dogs, but shall receive care and treatment from the staff at the Ranch. Such dogs may be allowed private walks and play times to avoid injury or aggressive behavior. Owners shall inform Ranch staff of any behavioral issues prior to animal's stay at the Ranch. Withholding such information may result in confinement of animal during stay for its own safety, and that of other animals or that of Ranch staff.
6. In the event that my dog by its aggression causes harm to other dogs or animals or people at the Ranch that I will be responsible for all vet or emergency room costs related to the aggression.
7. I affirm that the information given on the customer information sheet is true to the best of my knowledge. I understand that in order to provide for the best care and for the safety of my dog and the other dogs at the Ranch that I do not falsely represent my dog's tendencies to be aggressive or hostile towards people, dogs or any other animal.
8. In the event that an animal is abandoned at the Ranch, the Ranch shall exercise due diligence in locating the owners of the animal. Should the animal be abandoned and the Ranch is unable to locate the owners, or the owners refuse to reclaim their animal, the Ranch must release the animal to the county animal shelter. Owners are still liable for any expense incurred during their animal's stay, as well as transportation to the shelter.
9. I understand that the Ranch has a 48-hour cancellation policy for all non-holiday reservations. If I make a reservation and do not cancel before that 48-hour deadline, I understand that I will be charged one night's stay. During holiday periods, the cancellation policy is one week's notice. If I make a reservation and do not cancel with one week's notice, I understand I will be charged three night's stay. If I fail to cancel and do not show up I will be charged for the entire stay.
10. When I make a reservation, via telephone, internet, mail or in person, I am agreeing to pay the cost of my dog's stay at the Ranch in full. The daily rate is \$50/\$55, holiday (June 1st - August 31st) rate is \$60. Discount fliers, long term or multiple dog discounts will be discussed and agreed to in advance.

Owner's Name

Owner's Signature

Date

Co-Owner's Name

Co-Owner's Signature

Date

**Alpine Dog Ranch
Medical Authorization Form**

Dog(s) Name:

I, _____, hereby authorize Alpine Dog Ranch and its Agents, to seek veterinary care for my dog(s) if necessary as determined by the judgment of the ranch staff.

I am providing the following credit card information, to be used for payment of any such veterinary treatment necessary. Visa and MasterCard only please. The local vet and ADR do not take American Express.

Card Number (Visa/MasterCard only):

Billing Address:

Expiration Date:

3 Digit Authorization code:

Billing Zip:

Owner's Name

Owner's Signature

Date

Directions to Alpine Dog Ranch from San Diego or I 8

Address: 3975 Gaskill Peak Rd. Alpine, CA 91901

- 1. I-8 East**
- 2. Exit Alpine Tavern Road**
- 3. Right** on Tavern Road - Call! (Call the Ranch for a heads up (619-659-5034 or 619-438-1551))
- 4. Stay on road** - name changes to Japatul for **8 miles**
- 5. Right** onto Carve Acres - 100 yards after mile marker 16
- 6.** Road will curve to the right - you will see mail boxes - take a **Left** at the mail boxes.
- 7. Stay on dirt road 3/4 miles** up the hill and down to three way intersection.
- 8. Take middle fork and an immediate left into driveway** - "Alpine Dog Ranch" #3975 on gate.
- 9.** Please **park on the side of the dirt road** and not in the driveway.
- 10.** Call the Ranch or honk. **Do not Enter!!** 619-438-1551